



# US SOFTWARE OUTSOURCING

THE IN-HOUSE  
EXPERIENCE &  
OFF-SHORE  
PRICING MODEL

# Overview

U S Software provide services to some of the top software product companies in North America from headquartered in Dhaka,

Bangladesh with partners in North America. Over 16 years of experience offering innovative software development and unique

outsourcing services. U S Software is meets the challenges of managing globally various services organizations and project workforces.

Our services include: Software development. Quality assurance, Business intelligence, Technical support, IT consulting and partner product launch in North America, USA.



U S Software  
is an international  
Technology  
consulting  
organization  
specializing  
in outsourced  
product support  
and development.

# We Provide



## Highly Talented Engineers

At U S Software we only hire top talents, through a very selective hiring process, Expertise talents who innovate, work with cutting edges, and resolve any ship stoppers.



## Excelling Communication

Prompt communication and meticulous reporting, Multi-lingual and flexible to work with all time-zone differences.



## Dedicated Resources

Through U S Software you get access to fully dedicated and committed professionals who believe that confidentiality and integrity are the core values of any industry.



## High Employee Retention Rate

Innovative, cooperative and friendly professionals; working along with top compensation packages ensuring that you keep the same resources working for your team for as long as you need them.

# Technologies & Expertise



WE SPEAK  
YOUR  
LANGUAGE



# Technologies & Expertise



WE SPEAK  
YOUR  
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# Software **Development**



## Resource-based (Staff Augmentation Model)

Hire a prescreened, fully-dedicated and top-talented remote software engineers who will be part of your in-house team.

# Software **Development**



## Project Based

Highly Talented software developers with PM expertise who are ready to translate your ideas into well-polished and high-rated solutions.

# Software **Quality Assurance**

Our software testing services start with validating your software specifications, identifying the defects related to ambiguity, lack of clarity, conflicts and reporting such defects to be fixed

## **User Acceptance Testing**

Ensure that the product meets end-user functional requirements, making sure it can handle the required tasks in a real-world scenario.

## **End to End Testing**

Complete validation of an entire function or component of the solution with an accurately based testing process that focuses on reporting.

## **Functionality Testing**

Feature mapping with that mentioned in the requirements starting from validating the feature with the testing requirements to usability and compatibility with the requirements.



# Software **Quality Assurance**

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## **Regression Testing**

Correction of product defects for each new release and ensuring that no new quality problems are introduced.

## **System Integration Testing**

Product functionality performance testing in an integrated environment through rigorous module testing and integration with external systems.

## **Testing Automation**

implify as much of the testing eort as possible, with a minimum set of scripts; by building software tools, execute pre-scripted tests on your solutions.

# Business Intelligence

## **BUSINESS INTELLIGENCE SERVICES, TRANSFORM DATA INTO DECISIONS**

Streamlined decision making, managed self-service business intelligence, performance and scale



## **U S Software Business Intelligence Offers**

- Data validation and transformation with high-performance integration tools that help keep information up-to-date.
- Data warehousing with enterprise-grade scalability that yields predictable results for end-users and has simplified manageability.
- Proactive caching that automatically updates new and relevant information.
- Predictive analytical capabilities using integrated data mining models.
- Failover capabilities that maximize uptime for mission-critical applications.
- Reduced query time for high-performance.

# Business Intelligence

## Credibility

We offer a comprehensive portfolio of consulting services and workshops leveraging U S Software's vast experience in reporting and business Intelligence solutions, enabling you to make better business decisions across a single or multiple business applications.

## Accuracy

U S Software BI can help everyone across your organization create well-polished reports to be shared with executives, customers, and partners; interactive analysis for both financial and business analysts; and operational reports to meet day-to-day requirements.

## We Enable You

- Deliver relevant information through ad hoc reporting capabilities.
- Distribute reports and analysis across the organization using the Web.
- Easily navigate and select data from the underlying data source using familiar business terms.
- Gain deeper business insights by using advanced analysis, visualization capabilities, and personalized reports.
- Understand real-time business trends by maintaining a live connection to virtually any data source during analysis.

# Application Support

## Efficiency is Our Strength

US Software offers a range of product support services to enable independent software vendors to focus on customer satisfaction while reducing the cost of support and making it more widely available. Support can become a competitive strength for an ISV by outsourcing it to a partner like US Software

## An Extention To Your Team

Our support specialists will work as an extension of a product company's support department during their regular and off hours to provide extended and/or continuous 24/7 support. US Software qualified professionals will ensure our client's Service Level Agreements (SLA) for support are met through periodic monitoring and progress reviews.



# Application Support

## Our Services Include

- Toll-free telephonic support
- Early support and maintenance planning
- System integration and migration
- Remote and on-site support
- Reactive and proactive support
- Response-time driven support
- Troubleshooting & continuing maintenance support



# Application Support

## Ultimate Successful Support

- Talented and experienced engineers who are professional, easy to work with and strong communicators.
- Utilize a comprehensive set of tools covering all stages of application support and maintenance, configured and integrated with our clients' tools.
- Follow reliable processes, policies and procedures so that resources can be added smoothly, requests, incidents, and tasks can all be performed and tracked closely, and key metrics/SLAs can be continuously monitored and refined.



A grayscale world map is shown, tilted slightly. A blue circle highlights North America, and a green circle highlights Asia. The map includes labels for Greenland, North America, South America, Russia, Asia, and Australia.

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